ITIL® 4 Foundation - English

Wissensgarantie: 12 Monate

Examen-ID: ITIL 4 Foundation

Trainings-ID: ILFN4en

Zum Seminar →

Das nehmen Sie mit

ITIL 4 enables your organisation to use best practices around service management while implementing the latest concepts in IT and also answering crucial questions, like:

- How do we create value for the customer and for the IT?
- What is the role of IT and IT services in a business strategy? Which role should it be?
- How can we support our organisation on their way to digital transformation?
- How do I link - if I want to - service management with new methods of working like Lean, Agile, DevOps, etc.

These and many other interesting questions are clarified and answered in our ITIL 4 courses, where you will find that our trainers put a major emphasis on enhancing the theoretical knowledge with examples of practical application. This should allow you as a user of the method to have a better understanding of ITIL.

The course includes the ITIL 4 Foundation exam, a certificate which not only proves your knowledge but becomes the basis for any future advanced trainings in that area.

What is your benefit of booking an ITIL training with us?

- Our lead trainer was and is actively involved in the development of ITIL 4.
- Our lead trainer is Austria's first ITIL 4 Managing Professional.

- All our trainers don't just present the theory of ITIL, but invest the time and effort to show you with a lot of examples from real live how practical application of ITIL runs successfully.
- In our courses you will learn a lot more than just the official syllabus, especially content that is useful for practical application.
- Our participants have a 100% exam pass rate.

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Zielgruppen

The target groups for our ITIL 4 Foundation Plus training for IT Service Management are:

- People who want to have a basic understanding of the ITIL Framework and want to learn how the improvements in quality of Service Management can help an organisation.
- People who work for an organisation that has already introduced ITIL and customized it or are about to introduce it.
- People who want to learn and understand the vocabulary and the processes needed to work together with an IT department or IT suppliers.

Also:

- All IT professionals,
- Business managers and
- Responsible roles for business processes, as well as,
- All IT employees

Wichtige Informationen

The exam fee of EUR 510,– is included in the course price.

This includes the official ITIL Exam. Of course, the official ITIL seminar document is also included in the course.

Termine & Optionen

Datum	Dauer	Ort	Angebot	Preis
19.06.2024–21.06.2024	3 Tage	Wien	Preis (Präsenz)	€ 1.575,–
19.06.2024–21.06.2024	3 Tage	Wien	Preis (Online)	€ 1.575,–
11.12.2024–13.12.2024	3 Tage	Wien	Preis (Präsenz)	€ 1.575,–
11.12.2024–13.12.2024	3 Tage	Wien	Preis (Online)	€ 1.575,–

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